

# The DDC Group: About Us



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Launched in 1989, The DDC Group is a privately owned amalgamation of data processing companies. The Group has a wide geographic spread with operating units in the UK, the USA, the Philippines, Holland and Bosnia. Additionally the Group has affiliates and associates in India, Australia, Morocco, Brazil, Hungary and Ireland. We provide a wide range of data processing services including, but not confined to: document receipt and handling; scanning; automated capture; manual data capture; charity donation handling including banking and thanking; contact centre facilities (UK only); offshoring; Business Process Outsourcing (HR and F&A BPO); and Knowledge Process Outsourcing (KPO).

Our business was founded on the bedrock of low-cost offshore data processing with the Philippines being the central hub of our offshore operations. Today we employ some 3,500 data processing professionals offshore with skill-sets that range from straightforward data administrators through to more advanced "knowledge workers" who include doctors, engineers, geologists, data analysts, accountants and programmers.

To complement this low-cost offshore resource, The DDC Group has built our network of onshore facilities which act primarily as links between customers and our offshore service centres and which, in particular, provide the onshore elements of document management and project management. The resultant onshore/offshore hybrid solution enables The DDC Group to provide services both locally and remotely, according to which solution serves the best interests of our clients.

Our experience, developed over almost 20 years, means that we can commit to deliver highly cost-effective data processing solutions, coupled with strong, local project management - a mix of expertise, service, quality and value which is designed to work for YOU.

We provide outsourcing services to reduce your business's costs, while maintaining or improving on the effectiveness of the outsourced processes;

BPO  
KPO  
Data Administration  
Document Processing  
Human Resources Administration  
Accounts and Finance Processing  
Marketing and Sales  
Image Hosting  
Banking and Thanking  
... and more.



**DDC Philippines**



**DDC OS**  
Outsourcing Solutions



**DDC EUROPE**



**DDC Vi**



**DDC iDCSI**  
Manila



**DDC Scanning Solutions Inc**  
Document & Image Management Services



**DDC Atlanta LLC**  
Offshore Data Processing Services